



First Draft Impact Report o2. 2021





A ttention was firmly focused on the United States in the first weeks of the year, as the nation grappled with the repeated, rampant and false denial of the legitimacy of election results. But as the United States increasingly <u>exports</u> disinformation claims and tactics around the world, while vaccine misinformation floods every continent, an international perspective has never been more critical.

In this quarter, First Draft has worked to uncover disinformation threats from across the globe. We have trained journalists, health workers and concerned citizens in Africa, Asia-Pacific, the Caribbean, Central America, Europe and North America. Our reporting has covered events in Papua New Guinea, India, Hong Kong and China. And we reported on the findings of a sixmonth investigation into vaccine disinformation in West Africa.

We have also ramped up our work on preventative interventions against disinformation. We shared new guidance on inoculation and prebunking, and have launched a new program of work on credibility indicators called "Misinformation Markers."

And our work continued to engage audiences with features and insights in Wired, Marie Claire, BBC, Vice and The Economist.

We are pleased to share our impact during Q2 2021, and look forward to the coming months, when we plan to further equip people around the world with the tools, knowledge and inspiration to share accurate information.

The story



16 R E S E A R C H R E P O R T S

38 training events 3,704 people trained

Audiences from Europe, North America, Central America, APAC, Africa

245,396 website visitors



In Q2 2021, we wrapped a major program of work called Vaccine Insights. We delivered:

The Vaccine Insights Flexible Learning Course

A 13-part training course delivered live, with each session given three times to reach people in North American, European and Asia-Pacific time zones.

The Vaccine Insights Hub

A center of expertise and dashboard for global insights on vaccine misinformation. which is updated daily.

The building blocks of reporting on vaccine misinformation

A short PDF guide on how to create credible reporting on a complex, sensitive and fast-evolving subject.

The Vaccine Insights Newsletter

A weekly overview of the key insights and resources on vaccine misinformation, delivered to the inboxes of over 1,000 individuals in the field.

Insights Reports

A monthly report with analysis of the key themes, trends, threats, narratives and data deficits related to vaccine misinformation from the previous month.

Having already directly reached thousands of key individuals through our dynamic range of products and services, we are excited to implement what we have learned in our next series of programs.



Foreign anti-vaccine disinformation spreads to West Africa



or six months, First Draft has monitored and mapped vaccine disinformation and narratives in West Africa. In June, we published a major report based on that monitoring along with additional investigative research to show how vaccine misinformation is traveling through the region. The report has since been shared widely with influential figures within the misinformation space in the region.

Through our monitoring and research, one finding stood out: Foreign narratives and conspiracy theories — initially developed and popularized in North America — are taking hold in West Africa, further eroding trust in institutions in the region. Sources operating outside West Africa have been driving these narratives. While they are being spread in part by actors employing sophisticated amplification techniques, this should not be taken as evidence of "foreign interference." Determining the existence of "foreign interference" is a complex undertaking outside the scope of this report. Instead, this report highlights the narratives filtering through West Africa and demonstrates the ways in which they spread.

West Afri Report



Misinformation Markers

A swe grapple with synthetic media, deepfakes and misinformation in general, we must devise new ways to help everyday people understand what it is they're looking at on their screens. We need to help them to know whether it's accurate, whether it documented a real event and how to slow down and think before sharing.

First Draft has launched a new program of work called <u>Misinformation Markers</u> to explore the techniques and tools social media platforms and governments can consider using when writing new regulations.

From deepfakes to TikTok filters: How do you label AI content?



There are lots of ways to label AI content. But what are the risks?





We have also launched our guidance on overlays (visual filters placed on images of misinformation to reduce their spread when featured in news articles). By working with policy specialists and designers, we have provided seven design principles to help newsrooms create overlays. In the coming months, we will be launching a free tool to help trusted partners apply overlays to their images.



Overlays: How journalists can avoid amplifying misinformation in their stories



How we use overlays



English Español Français

F irst Draft offers a wide range of translated training materials to ensure we reach as many people around the world as we can. To help make those materials as accessible as possible, we have brought together all our Spanish and French resources into a single place. We'll be adding more of these for other languages in the months ahead.

<u>Recursos en español</u> Ressources en français

nguage Hub





very day, First Draft monitors the social web for the most important vaccine narratives and emerging threats. We have begun to publish monthly reports that review the key trends and themes from the previous month, offering both fresh insights and an archive for future use by researchers and journalists.

Vaccine Misinformation Insights Report: April Vaccine Misinformation Insights Report: May Vaccine Misinformation

Insights Report: June

Insights Reports







First Draft continues to investigate timely and diverse issues related to misinformation in an exciting portfolio of original reporting. Outside of our other programs of work, we are delighted to have published nine original stories on a range of topics, to help bring to light disinformation from around the world.

- Vaccine misinformation in Papua New Guinea draws on distrust of authorities
- → 4chan and 8kun users spread climate change denialism YouTube videos
- How fringe candidates use misinformation to gain outsized online influence
- Chinese-made vaccines are being subject to misleading narratives
- → Vaccine misinformation in Facebook comment sections: a case study
- Hesitancy behind Hong Kong's low vaccination uptake is driven by political tensions
- How an anti-Muslim influence operation spread on Indian social media
- → Anatomy of an anti-Muslim influence operation
- > The unproven lab leak theory, Wuhan lab and virus origin: Reporting best practices

We have also continued our regular reporting with the Daily and Weekly Briefings, which are gaining a growing daily readership of over 10,000 journalists, researchers and policymakers. Original





Asia-Pacific



eading into the second quarter of the year, our Asia-Pacific Bureau broadened and deepened its research and analysis on the most impactful disinformation in the region. We monitored and deciphered a range of misleading narratives, politically motivated rhetoric and conspiracy theories linked to the unproven Wuhan lab-leak theory and devised a <u>much-needed</u> <u>guide</u> to best practices for journalists reporting on this sensitive subject without further amplifying misinformation.

Other focuses for our monitoring included myriad inaccurate or false claims sparked by geopolitical dynamics in the region along with the Covid-19 vaccines, and our case study on <u>vaccine</u> <u>hesitancy in Hong Kong</u> succinctly demonstrated the reallife impact of online misinformation. In this time zone, we are strategically positioned to cover major news events that break overnight in EMEA and AMER and identify the problematic online conversations that ensue. Perhaps the most prominent example of this in Q2 was our work on the conflict between Israel and Palestine. As clashes erupted, we quickly located the dominating false narratives circulating on social media and alerted our media partners to preliminary findings as well as important debunks, especially around misleading visuals.

The APAC team also provided guest lectures for undergraduate and postgraduate classes at the University of Technology Sydney, and presentations on media literacy at the Media Literacy Lab Educator's Summit and the Australian Media Literacy Research Symposium.



Special Projects

n May, First Draft's Special Projects team hosted two training sessions for the Disinformation Defense League, a collective made up of civil rights and community-based organizations. Our training increased members' capacity to conduct research and monitoring in their own communities. The first session focused on the key principles of online monitoring; the second on teaching advanced techniques for verifying online sources.

The team has continued to provide daily top-line reports to the collective. These focus on racialized disinformation and analyze narratives that are likely to result in negative outcomes for communities of color. The Special Projects team keeps regular office hours where we connect with members of the community to give them updates on narratives of interest, hear about concerning narratives that have emerged in their communities and advise on considering tipping points.

Disinformation Defense League

Daily top-line reports

Rockefeller Foundation

Training and simulation sessions

We continue to play an integral role in the creation of training and resources for the Rockefeller Foundation's Equity-First Vaccination Initiative in collaboration with the Public Good Projects, Pink Cornrows and Brown University.

The Special Projects team is preparing four training sessions and a simulation to share knowledge about vaccine misinformation, expand community-based organizations' capacity for local research and monitoring and help them develop countermessaging strategies. The team has also worked to develop local monitoring Live Displays and Tweetdecks for member organizations and we will implement the use of a tip line via First Draft's CrossCheck mobile app. Finally, the team has delivered a weekly vaccine misinformation report that analyzes and debunks national and local vaccine narratives. The report also includes messaging recommendations for the larger narratives highlighted each week.





Training and Partnerships

First Draft is pleased to be working with major global brands to help them prepare for disinformation.

- Aliansi Jurnalis Independen (AJI)
 Indonesia translated our Vaccine Insights
 course into Bahasa versions for Indonesian
 journalists/NGOs/CSOs.
- Data Leads translated our Vaccine Insights course for its "VaxCheck Town Hall," consisting of 30 online workshops for 29 states and Union Territories across India in English, Hindi and other regional languages. In total, more than 4,500 participants — including media practitioners, media students, local health workers, doctors, NGO workers and local government health officials — joined the training. The participants came from more than 700 organizations.
- Financial Times session on how to spot, verify and report on disinformation.
- → Google LATAM a series of online GNI Live Trainings to prepare journalists from across Latin America to cover upcoming elections. First Draft covered the theoretical approach to information disorder and how to report during elections.
- PHIRI (Population Health Information Research Infrastructure) - a session during a conference on lessons learned and good practices on infodemic management during the Covid-19 pandemic in Europe.
- TEGNA three practical sessions on monitoring, verification and responsible reporting training for TEGNA's VERIFY team.

- Mercy Corps Puerto Rico two sessions on how to understand information disorder, how/why false information spreads, and how to verify and report.
- Médecins Sans Frontiers a two-hour interactive simulation and masterclass for MSF health workers, centered around an information crisis in the Central African Republic, where MSF has historical operations. This helped them build capability to react to an unfolding crisis, and showed how they can prepare and protect themselves online.
- Rockefeller Foundation masterclasses on the fundamentals of information disorder and credible reporting.
- Uganda Health Communication
 Network an hourlong presentation for medical professionals, librarians and health communicators in Uganda for the 2021 Annual Scientific Conference.
- CORE Group CORE Group's Vaccine
 Confidence Live Webinar Series: Protecting
 Communities by Transforming Vaccine
 Hesitancy to Confidence
- Consortium of Universities for Global Health - an hourlong session on practical tips for fighting disinformation for university lecturers preparing medical and health students, reaching over 300 people.



Thank you.